Challenges of Students in Accessing Information in the Library: A Brief Review

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ABSTRACT The aim of this paper is to examine the challenges that students are facing in using the library. Information retrieval skills are of paramount importance for one to be able to access information resources in different formats in the library. This paper focuses on the different challenges that the students face in accessing information in the library. The findings of the study reveal that there are challenges such as, for example, lack of proper knowledge on how to use information retrieval skills, insufficient user education, lack of computer knowledge, Information Communication Technology (ICT) in accessing information in the library. The study recommended that information literacy skills training be compulsory for first year students so that they will be able to advance to higher level and become information literate. Library Education should also form part of the university curriculum. ICT specialists who are focused on library issues are of paramount importance.